




Simplifying complexity
in Integrated Revenue & Customer Management
with Technology, Innovation & Experience...





Founded in 2010 and headquartered in Ahmedabad in Gujarat, Height8 Technologies (H8) offers more than a decade of IT-experience to create, integrate and support modern digital solutions for Telcos, ISPs and CSPs. Capitalizing on our experience of more than a decade in providing high-quality carrier-grade IP-based solutions and connected applications with a global team of Real-time Business Process technology-experts, H8 presents an extensive and integrated portfolio of products, comprising OSS, BSS, CRM, Wi-Fi SMP & Device Management, enabling Telcos, ISPs and CSPs to best-serve their customers. We help our clients transform their business and achieve the highest quality of subscribers' experience with the most relevant and consistent technology-strategy, increased efficiency and operational agility.

Our products bring value to millions of subscribers worldwide, which is well-reflected in our 300+ deployments in nearly 12 countries, with strong presence in Asia, especially in SAARC & Middle East countries and Africa. We carry years of successful global experiences in providing Triple Play, FTTH, Broadband, Wi-Fi & OTT services and serving to large public infrastructure projects like Smart City, Public Wi-Fi and BharatNet, world's largest rural broadband project.



Vision

We envision to bring in performance, scalability, reliability and manageability for Telcos, ISPs and CSPs with our business-critical solutions.

Mission

Our mission is encapsulated in providing Telcos, ISPs and CSPs with solutions, that come in modifiable deployment models to enhance their business-processes.

Business Philosophy

- › We always deliver more than what we promise.
- › We're here to take care of technology, while our clients can concentrate on their core activities.
- › Ultra-responsiveness to new technological evolutions is ingrained in our working.

H8 SSRMS (Subscribers, Services & Revenue Monetization System)



Subscribers: End-to-end execution-support to manage the complete lifecycle of subscriber management



Services: Creation of a new IT-stack, that is flexible, modular and leverages on cloud-native deployments



Revenue: Revenue-growth through service bundling, customer segmentation, customer churn prediction and network capacity management



Monetization: Maximization of Monetization through digitization and automation of network-management



H8 SSRMS:

OSS Offerings

H8 is committed to provide OSS-solutions, that can manage service life-cycles and resources for individual network-slices, optimize network-interfaces and regulate services by providers for network-customers.

Support and Solutions:

| Radius | Diameter | Mediation | Provisioning | Inventory
| NW Device Monitoring | Sys Log/IDPR | Policy Engine



H8 AAA

H8 AAA (Authentication, Authorization and Accounting) Unified Solution is a recognized integration framework, that is simple, scalable and powerful architecture for any kind of network in wireline & wireless services and bears communicability with wide range of network-elements including BRAS, BNG, ASN-GW, WAC, WAG & PGW. Supporting millions of concurrent subscribers globally, our unified solution has open & expandable third-party interface to communicate with any required system on standard or customer-interface.

H8 SSRMS:

BSS Offerings

H8 is committed to provide BSS-solutions that consist of lean and tightly integrated modules and can support the evolving complexity of ordering, charging, billing and invoicing in emerging B2B and B2B2x models.

Solutions:

| Subscriber Management | Voucher Management | Billing Management
| Rating & Charging | Payment Management | Resource Management
| Location Management | Dunning & Broadcast



H8 OSS and BSS:

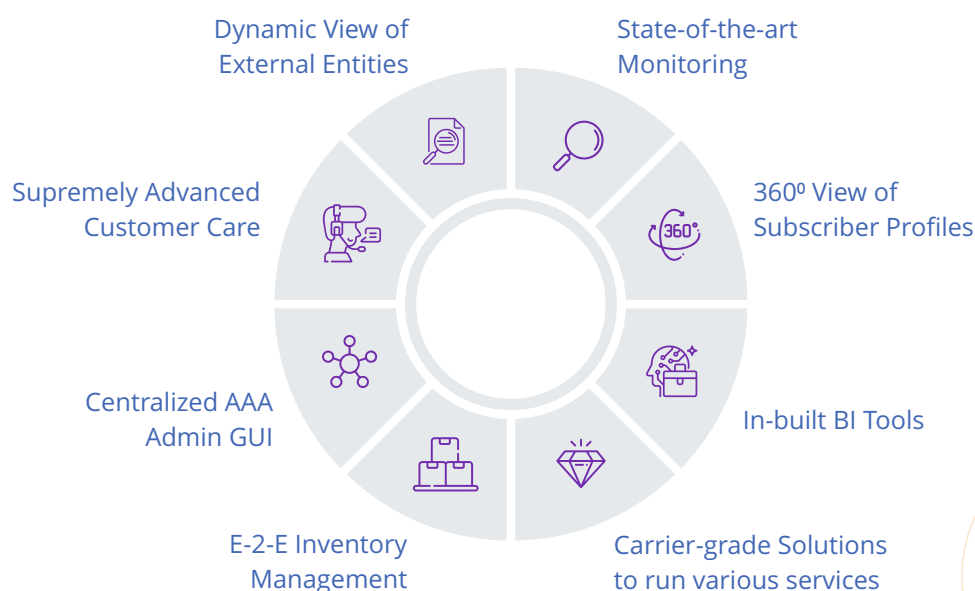
Our Integrated Approach

While the industry is in the midst of traversing digital transformation journey, the proclivity to have an integrated BSS-OSS platform to support the businesses is widely palpable. Our integrated offering of BSS and OSS brings in the service-assurance of the greatest level with higher SLAs and facilitates tracking of the service-performance, hands-on identification of network-failures, initiation of resolution-actions and notification to high-priority customers. H8's integrated BSS-OSS platform also becomes handy in terms of service-management, as a seamless execution of order and fulfilment requires multiple network-resources. The integrated mechanism keeps our customer-relationship squad constantly in the know about any advancement, changes or delivery-issues.



H8 OSS & BSS Offerings:

Key Features



H8 CRM

H8's modular platform offers an Omni Channel CRM, Billing, Online Charging and Payment Engine that powers many of the global brands in the telecom-space.

Modules:

- | Sales Automation | Workflow Management | Workforce Management
- | Work-order Management | Data Administration | Alert Notification
- | Intimation | Document Management | Outage Management
- | Trouble Ticket Management | Partner/Reseller Self-care
- | Subscriber Self-care | CRM Mobile App Version | On-board Features



H8 Subscriber Management Platform (SMP)

We bring in one of the most powerful platforms for individual subscriber management, enabling our clients to track all activities related to the sale of subscription-based products and have better control of their subscription business. Attaining, retaining and making the most of revenue-opportunities through automated recurring billing and revenue-analytics is our forte.

Features:

- | Quick & easy Subscriber-creation
- | Real-time View of Customer-information
- | 360° View of Customer accounts
- | One-platform Management for multi-service customers
- | Customer-related Data in a Single-page View
- | Tracking of Customer-account activities through Auditing
- | Customer Billing Statement
- | Subscriber-wise CDR-sessions
- | E-KYC/Aadhar Verification
- | Precise IP Management



H8 WiFi Solution

H8 Wi-Fi Service Management Platform enables Telcos, ISPs and CSPs to quickly build a carrier-class Wi-Fi network and monetize it effectively. We deliver an end-to-end, vendor-agnostic and highly scalable Wi-Fi Management Platform for various kinds of wireless deployments.



H8 Device Management

With device management as a service, H8 provides strategy, implementation, management and support across all major devices, working as a robust monitoring and management platform for all device-management and life-cycle requirements.

Features:

- | Zero-touch Device On-boarding
- | Unified Device Management (Multiple Protocols)
- | Firmware Image Management by Device Model
- | Monitoring of Data Transfer Rate on CPE Interfaces
- | Vendor-specific Configuration File Management
- | Bulk Operations for Mass Update
- | Dynamic Customizable Dashboard & Reports
- | Call Centre Interface
- | Dynamic Configuration & Monitoring of Profiles
- | Alerts & Monitoring Team Association



Height8 Ecosystem

SUBSCRIBERS



Pre-paid



Post-paid



Residential



Lease Line



Enterprises & Free

SERVICES



Carrier-grade OSS & BSS



CRM



Wi-Fi SMP



Device Management

BUSINESS MODELS

| Mobile | Data | Fixed Broadband | FTTH | 5G/4G | LTE | Enterprises | M2M | Hotspot
| Pay TV | Location Event | Convergent Billing | Smart City | Device Management

NETWORKS

4G/5G | LTE | Wi-Fi | ADSL | FTTH | Cable | GPON | DOCSIS | MPLS / MLLN

USE CASES

Services-



Multi-Service
(Voice, Video & Data)



Bundled
LTE + Wi-Fi



VoLTE



Wi-Fi Offload
and many more

Functionalities-



Multi-level
Marketing



Tiered
Pricing



Shared
Wallet



Location-based
Services
and many more

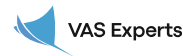
INTERFACE WITH 3RD PARTY

| NMS | EMS | Financial Accounting | Payment Gateways/Wallets | AMS | BRAS
| NAS | Soft Switch | CAS, DRM, OTT and many more



Proven Interoperability on H8 SSRMS

Interoperability of our solutions empowers us to address the critical requirements demanded by Telcos, ISPs and CSPs.



And Many More...

H8 Certifications

for
Quality Assurance



for
Data Security



Strong presence in
**Asia, SAARC,
Middle East and Africa**

300+
deployments

12
countries

Height8[™]
Technologies
Reaching for the stars

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